

iiNet Shareholder Communications

1. Introduction

iiNet Limited aims to have transparent and effective communications with shareholders. Easy access to company information is an important part of the Company's communication strategy.

Information is communicated to shareholders regularly through various publications and forums as follows:

- The Annual Financial Report;
- The Chairman's Address and Managing Director presentation at the Company's Annual General Meeting;
- Notices and explanatory memoranda of annual general meetings;
- Bi-annual Shareholder Brochures covering profit performance;
- Announcements to the stock exchanges in Australia and New Zealand, and the Australian Securities Investment Commission; and

iiNet posts all reports, Australian Stock Exchange and media releases and copies of significant business presentations and speeches on the Investor Relations page of the Company's website at www.iinet.net.au

2. Meetings

The Annual General Meeting of the Company is typically held in Perth, Australia. Details of the location, time and date of the meeting, and the business to be considered by shareholders are provided in the Notice of Annual General Meeting.

The Chairman through his Address to shareholders provides an update on the performance of the company. Following the formal business of the Meeting, the Managing Director also presents the future business strategy of the company and provides opportunity for shareholders to ask questions in this regard.

The Company's external auditors attend this meeting and are available to answer shareholder questions about the conduct of the audit and the preparation and content of the auditor's report.

3. Continuous Disclosure

iiNet has adopted a disclosure policy that is designed to ensure timely and full disclosure of price sensitive information to shareholders and the market.

The Company Secretary has responsibility for overseeing and coordinating disclosure of information to the Australian Stock Exchange and New Zealand Stock Exchange, on which securities of iiNet are listed. The Company Secretary liaises with the Managing Director and where necessary the General Manager, Marketing in relation to continuous disclosure matters.

The Chief Financial Officer is responsible for overseeing and co-ordinating disclosure of information to analysts, brokers and shareholders.

The General Manager, Marketing is responsible for overseeing and co-ordinating disclosure of information to the media.

All such releases, including relevant external briefing and presentation materials, will be made immediately available on iiNet's website.

It is iiNet policy that, in general, iiNet will not respond to market speculation or rumours unless required to do so by law or the Australian Stock Exchange.

The Company has a formal continuous disclosure policy which is available under the "Corporate Governance" section on the Company's website.

